

Centris Phone Menu

Introduction & Greeting

Para Español, prensa **2**

For
**Balance
Inquiries, Recent
Transactions
and Transfers**
Press

1

For
**Online or
Mobile Banking**
Press

2

For
**Checking, Savings,
Certificates
Including
Debit Card**
Press

3

For
**Credit Card,
Consumer
Loans &
Mortgage**
Press

4

For
**Business
Banking**
Press

5

For
Collections
Press

6

For **Password
Reset** Press

1

For **Online Banking
or mobile app
support** Press

2

For **Online Account
Opening** Press

3

To report a card
**lost/stolen, file or
check status of
claim** Press

1

To send a **Wire** Press

2

For **Overdraft
Protection or Place
Stop Payment** Press

3

For **all other
Checking or
Savings inquiries**
Press

4

For **existing Auto,
Personal, Line of
Credit loans** Press

1

For **Mortgage**
Press

2

For **Credit Card**
Press

3

To apply for a new
**Personal or Auto
Loan** Press

4

To apply for a new
HELOC Press

5

For **Military
Lending Act** Press

6

Make a loan payment from other Financial (Centris EZPay), **press 1**
Make a loan payment from your Centris account, **press 2**
For account maintenance on a loan, **press 3**

For an existing mortgage, **press 1**
For a new mortgage, **press 2**

To report credit card Lost/Stolen/File claim, or status of claim, **press 1**
To apply for a Centris Credit Card, **press 2**
For all other credit card inquiries, **press 3**

To Speak with
Member Services:

402.334.7000

Toll Free: 800.334.2328

TDD: 402.758.6066

Hours:

Mon-Fri, 7:30 a.m. – 6:00 p.m.

Sat, 9:00 a.m. – 1:00 p.m.

Navigation Tips:

Repeat the menu, press 9

Return to the main menu, press *

Centris
FEDERAL CREDIT UNION

13120 Pierce Street
Omaha NE 68144

centrisfcu.org

Federally Insured By NCUA

