Centris Phone Menu

Introduction & Greeting

Para Español, prensa **2**

To **Use Our 24-Hour Automated System for Balance Inquiries, Recent Transactions or to Transfer Funds,** Press **1**

For **Online or Mobile Banking** Press **2**

For **Checking, Savings, Certificates Including Debit Card** Press **3**

For **Credit Card, Consumer Loans & Mortgage** Press **4**

For **Business Banking** Press **5**

For **Collections** Press **6**

Press 2
- For **Password Reset** Press **1**
- For **Online Banking or mobile app support** Press **2**
- For **Online Account Opening** Press **3**

Press 3
- To **report a card lost/stolen, file or check status of claim** Press **1**
- To send a **Wire** Press **2**
- For **Overdraft Protection or Place Stop Payment** Press **3**
- For **all other Checking or Savings inquiries** Press **4**

Press 4
- For **existing Auto, Personal, Line of Credit loans** Press **1**
  - Make a loan payment from other Financial (Centris EZPay), **press 1**
  - Make a loan payment from your Centris account, **press 2**
  - For account maintenance on a loan, **press 3**
- For **Mortgage** Press **2**
  - For an existing mortgage, **press 1**
  - For a new mortgage, **press 2**
- For **Credit Card** Press **3**
  - To report credit card Lost/Stolen/File claim, or status of claim, **press 1**
  - To apply for a Centris Credit Card, **press 2**
  - For all other credit card inquiries, **press 3**
- To **apply for a new Personal or Auto Loan** Press **4**
- To **apply for a new HELOC** Press **5**
- For **Military Lending Act** Press **6**

To Speak with Member Services:
402.334.7000
Toll Free: 800.334.2328
TDD: 402.758.6066

Hours:
Mon-Fri, 7:30 a.m. – 6:00 p.m.
Sat, 9:00 a.m. – 1:00 p.m.

Navigation Tips:
Repeat the menu, press 9
Return to the main menu, press *

Centris
FEDERAL CREDIT UNION

13120 Pierce Street
Omaha NE 68144
centrisfcu.org

FEDERALLY INSURED BY
NCUA

EQUAL HOUSING LENDER